



Our records indicate that you receive natural gas through a setting commonly referred to as a Farm Tap. These natural gas settings are made up of valves, pipes, regulators, relief valves and a meter. It may be located near your home or within the general vicinity. If the setting is in or near a cultivated field, a high visibility marker will make the setting easier to see. Call us to replace or install a marker.



Public Awareness Manager, OMA244
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Omaha, NE 68124-1000

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SAFETY NOTICE
TO
Natural Gas
“Farm Tap”
Customers

From a safe distance
CALL 911 AND 1-888-367-6671
TO REPORT SUSPECTED NATURAL GAS EMERGENCIES



For more information,
visit our Website at
<http://www.northernnaturalgas.com>,
then select Safety



Know what's below.
Call 811 before you dig.

www.call811.com

Revised October 2019

TO SAFETY NOTICE
Natural Gas
“Farm Tap”
Customers

Northern Natural Gas operates high pressure pipelines that deliver natural gas to local gas distribution companies who then distribute the gas to homes, farms and businesses. As a Farm Tap customer, you receive natural gas from a “tap” into the Northern Natural Gas interstate high-pressure transmission line.

Your local natural gas distribution company provides retail sales service to you including billing and operations support. **To report the smell of gas in your home, call 911 and your local gas distribution company from a safe distance.**

Northern Natural Gas would like to remind you of a few safety tips:

1. Before you excavate, you must call your state One Call Center by dialing 8-1-1, the call is free and in most states it is the law! One Call Centers are also commonly known as Dig Safe or Call Before You Dig. A Northern Natural Gas representative will respond free of charge and properly identify where the Northern Natural Gas high-pressure pipeline is buried.
2. A Northern Natural Gas representative needs to be present when digging *within 25 feet* of the pipeline.
3. Common examples of when to call 811: All digging projects *such as landscaping, fencing, chisel plowing, deep ripping, sub soiling, building water ways, setting posts, drain tile installation, terrace projects, water and irrigation wells, holding ponds and deep soil sampling.*
4. If you see, hear, smell or suspect a natural gas leak, evacuate to a safe area, notify 911 and Northern Natural Gas at **1-888-367-6671**. Northern Natural Gas technicians will respond and investigate.
5. If your farm tap is located in a cultivated field, please exercise extreme caution when conducting farming activities, especially plowing and harvesting near your farm tap setting. Please inform your tenants and workers to use extreme caution while operating machinery around the tap.
6. Questions about your bill should be directed to the local natural gas distribution company where you send bill payment.
7. Please immediately report any suspicious activities to 911 or local law enforcement authorities.
8. From a safe distance report suspected natural gas emergencies to 911 and the Northern Natural Gas Operations Communication Center at **1-888-367-6671**.
9. It is **your responsibility** to maintain and locate your buried or above ground natural gas piping. Typically this means all the natural gas piping from the outlet of the natural gas meter to the end where your gas is used. Your buried and above ground natural gas piping should periodically be inspected for leaks and corrosion. Leaks or other unsafe conditions should immediately be repaired. As a reminder, your service line needs to be located by you or your representative during digging projects to avoid a potentially dangerous situation if your service line is damaged during excavation.
10. If you need assistance, contractors such as line locate services, plumbing, heating and air conditioning or other piping contractors may be a possible resource for locating your service line, inspection, maintenance or repair of your natural gas piping and facilities.

Following these simple safety tips will help maintain your safety and ensure minimum service interruption.

For more information, please visit
<http://www.northernnaturalgas.com>, then select Safety

For information about land use planning, please visit this website:
<http://primis.phmsa.dot.gov/comm/pipa/landuseplanning.htm>

